



Performance Management: A Pocket Guide for Employee Development

By James Rollo

Goal/QPC, United States, 2009. Spiral bound. Book Condition: New. 2nd. 137 x 97 mm. Language: English . Brand New Book. Performance Management is an umbrella term for the process of identifying, developing, and utilizing and organization's human resources. This process includes competency models, performance plans, goal setting, performance appraisals, recognition, and coaching. Organizations are using the best practices of Performance Management to achieve a competitive edge. Table of Contents What is Performance Management Performance Planning Competency Models Leadership Development Goal Setting Behavioral Norms 360? Feedback Performance Improvement Process Coaching Performance Appraisal Recognition Team Audit Summary and Performance Management Appendix Breakthrough Strategic Planning Bibliography Do-It-Yourself Pocket Guide for Performance Management This easy-to-use pocket guide enables you to develop an integrated Performance Management system that will help you: ? Develop individual performance plans ? Build competency models ? Develop leadership roles ? Set individual and group goals and establish scoreboards ? Establish behavioral norms ? Develop a constructive 360? feedback process ? Address and resolve performance problems ? Coach and mentor for employee development ? Conduct performance appraisals ? Recognize individual and team accomplishments ? Conduct team audits ? Maximize the utilization and development of your employees.

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